

From: The Babcock Design Studios
To: Microsoft ATR
Date: 1/28/02 5:45pm
Subject: Microsoft Settlement

Honorable Judge Coleen Kollar-Kotelly,
In December of 2001 I have purchased new computer with Microsoft XP,
Home Edition program installed. I wanted to upgrade the program to
Microsoft XP Professional version. There was no upgrade available. I had
to purchase new Microsoft XP Professional version at full price (\$300).
In above mentioned case I do not consider Microsoft policy either
competative or fair.

Sincerely,
Dushan D. Hrovat

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